

Four key metrics and their impact on patient health, satisfaction and safety.

HEDIS improves health by ensuring patients complete tests and screenings.

Healthcare Effectiveness Data and Information Set (HEDIS®)

- Achieving better health outcomes through preventive measures
- Keep administrative costs lower by accurately coding for services

CAHPS survey results can reveal opportunities to improve patient satisfaction.

Consumer Assessment of Healthcare Providers and Systems (CAHPS®)

- Use survey results to focus on the quality of health care experiences
- Better understand opportunities to improve patient engagement

HEDIS

CAHPS

STARS

Patient Safety

HOS

Improve health by ensuring appropriate use of medication.

- Improve health and slow disease progression by improving medication adherence
- Reduce the risk of hospital admissions and additional medical costs for the patient through proper use of medication
- Help improve financial results and clinical quality by exceeding patient safety Star measures

Patient's perspective on his/her own health adds insight into other underlying health determinants.

Health Outcomes Survey (HOS)

- Improve care plans and their execution by uncovering mental and physical health issues
- Improve health by identifying fall risks, limitations in physical activity, and issues with bladder control, for example

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This is a general illustration and doesn't represent any particular payer's viewpoint on value-based care.